

Healthline NZ App

DOWNLOAD GUIDE

IF YOU HAVE AN EMERGENCY, PLEASE DIAL 111.

If you do not need immediate help, download the free Healthline NZ App. Simply REGISTER YOUR DETAILS, and we will call you back.



GETTING STARTED:

Let's take you to the right app store from your mobile:

If you have an iPhone, click on the image below:



For all other mobile phones, click the image below:



- Once the app is downloaded, you'll need to register and then login.
- We'll take you through registration – it should only take a couple of minutes.
- We suggest getting a pen and paper ready to use. You will be sent a 6-digit verification code and sometimes it's easier to write it down.
- Once you are set up, you won't have to register again, and can use the Healthline NZ App next time you need non-immediate health advice.



CALLING YOU BACK

- Please keep the mobile with you that was used to register.
- A member of the Healthline team will call you, if you miss the call, you will receive a second call.
- If you miss the second call, you will need to submit your details into the Healthline NZ App again.

FREQUENTLY ASKED QUESTIONS:

Who can use the Healthline NZ App?

Anyone living in Aotearoa New Zealand, with a New Zealand mobile number.

Is the Healthline NZ App safe?

We provide telehealth services subject to all NZ healthcare laws and regulations, with stringent and comprehensive patient privacy policy and data protection measures to ensure your information is safe and secure.

About the Healthline NZ App:

Due to demand, wait times can be longer than we would like. Downloading the Healthline NZ App will make it easier to get the health advice you need when you don't need immediate help.

Device Requirements

iOS 11 or above **or** Android Version 7

Healthline | FREE
0800 611 116 | health
advice
24/7

Healthline NZ's team of experienced Nurses, Paramedics and Advisors provide free health advice, 24 hours a day, 7 days a week for anyone living in Aotearoa, New Zealand.

Call us free on 0800 611 116.